



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>ICT/SLDS/2017-06</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Specialist: LAN Support Technician x2</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>C5</b>
<b>SALARY</b>	<b>:</b>	<b>R 262,979.01 – R438, 298.35</b>
<b>REPORT</b>	<b>:</b>	<b>Consultant: LAN &amp; Desktop support</b>
<b>DIVISION</b>	<b>:</b>	<b>ICT Service delivery</b>
<b>Department</b>	<b>:</b>	<b>LAN and Desktop Support</b>
<b>LOCATION</b>	<b>:</b>	<b>Pretoria</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal /External)</b>

### Purpose of the job

To provide specialised LAN and system support.

### Key Responsibility Areas

Provisioning of first and second support desktop management. Provide inputs into the design, implementation, customisation and maintenance of the remote software deployment strategy. Provide system deployment and maintenance. Provide specialised desktop advisory services to clients including R&D on all LAN and Desktop environments. Provide specialised support to the enterprises local IT and software resources.

### Qualifications and Experience

**Minimum:** National Diploma / Degree in a relevant ICT qualification or MCSE with international examination passed. **Experience:** 5 Years' experience relevant experience with emphasis on LAN & Desktop Support including Microsoft O/S Server, directory services, and workstation configuration management and security services.

**Added Advantage:** A+; N+; MCSA, Excel, Word, Microsoft Server 2008 or higher, Microsoft Lync \ Skype for Business, Anti-Virus Symantec, Attix Backup and Hyper V.

### Technical Competencies Description

An in-depth knowledge of: Computer and network principles; LAN principles and topology; Internet protocols; services and standards; Implementing LAN and Desktop Software; Quality of Service; A solid understanding of: Office applications; Directory Services; Messaging services; End user equipment trouble shooting; Network Management; Modems; LAN Principles; Cabling Principles; **Technical:** A+; N+; Proficiency in routing and switching technologies; ITIL; Voice over IP; Quality of Service.

### Other Special Requirements

Successful attainment of the required security clearance will be a determination for employment confirmation.

### How to apply

Kindly send your CV to [lerato.recruitment@sita.co.za](mailto:lerato.recruitment@sita.co.za)

**Closing Date: 26 June 2017**



### Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted